

# Sustainability Plan 2013-2014

## Venezuela

Year End Report 2014





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## Legal Notice

The Sustainability Plan for Venezuela 2013-2014 includes a number of actions conceived by Repsol and intended to contribute to sustainable development. Repsol is committed to carrying out in their entirety those actions in the sustainability plan that must be carried out by law, reserving the right to modify, postpone or cancel other actions that are carried out voluntarily, without this entailing any responsibility on the part of Repsol.

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# Year End Report on actions of the Sustainability Plan 2013-2014 for Repsol Venezuela on December 31th, 2014.

## Program 1

### Organisational Governance

<b>ACTION</b>	<b>Develop processes and frameworks related with decision making in the management of the Quirquire Gas project.</b>
<b>DESCRIPTION</b>	We will develop a decision making methodology for the integrated management of the asset, ensuring operational reliability, beginning with the monitoring and measuring of growth and development plans, improvements in environmental performance, social and community development actions, and the guarantee of safe and reliable operations.
<b>INDICATOR</b>	Completion of implementation phase.
<b>YEAR OF IMPLEMENTATION</b>	2013
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
<b>STATUS</b>	Fulfilled.
<b>CLOSING TEXT</b>	We have defined the objectives, KPIs and initiatives. We have finished drawing up the Balanced Scorecard. We have finished loading real data for 2013, implementing and displaying the results in the tool.

<b>ACTION</b>	<b>Promote transparency in Repsol's external communications in Venezuela through the training of General Managers for communication in crisis situations.</b>
<b>DESCRIPTION</b>	We will impart a workshop on the communication practices set out in the Corporate Crisis Manual, aimed at employees that serve as spokesmen in situations that warrant communications, with the aim of articulating messages of the company with transparency and clarity through televised and radio media.
<b>INDICATOR</b>	<ul style="list-style-type: none"> <li>- Training presentation and material used.</li> <li>- List of participants in the workshop.</li> <li>- Surveys on the satisfaction of participants.</li> </ul>
<b>YEAR OF IMPLEMENTATION</b>	2013-2014
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
<b>STATUS</b>	In progress.
<b>CLOSING TEXT</b>	The training course is being designed by the Executive Managing Division of Communication & Chairman's Office and will be taught by a specialized firm contracted by the Company. This will extend the scope of teaching and training hours of the executive team and the senior management of the BU.

<b>ACTION</b>	<b>Strengthen and facilitate communication between Repsol and its stakeholders in Venezuela.</b>
<b>DESCRIPTION</b>	<p>We will coordinate the creation of an electronic mailbox in the BU for receiving suggestions and complaints from Venezuelan society.</p> <p>We will disseminate information on the launch of the new mailbox and its coming into use, through digital and printed media.</p> <p>We will manage the emails received, for further analysis and reply.</p> <p>We will coordinate the establishing of a mechanism that permits the measuring of the perceptions of the company and areas for improvement with regards to its reputation in the country.</p>
<b>INDICATOR</b>	<ul style="list-style-type: none"> <li>- Creation of mailbox.</li> <li>- Internal and external publications on the coming into use of the mailbox.</li> <li>- Emails received vs. responses given.</li> <li>- Register of incidents and analysis of improvement areas.</li> </ul>
<b>YEAR OF IMPLEMENTATION</b>	2013-2014
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
<b>STATUS</b>	Fulfilled.
<b>CLOSING TEXT</b>	<p>We have implemented and optimized the use of the Customer Care Service Portal communication channel for two-way communication regarding claims and incidents. The channel comprises an electronic platform currently operated at Company level, whereby each request received from external companies and individuals is redirected to the country in question.</p> <p>E-mails received: 10 e-mails were received from July 2014 to February 2015, the majority of which were to offer services to the Company. A reply was given to each e-mail received.</p> <p>Registration and analysis: A register of incidents was created to facilitate analysis of each case.</p> <p>Optimization of the channel: A boilerplate text was incorporated in the advertising copy circulating in the country.</p>

<b>ACTION</b>	<b>Establish a proactive relationship with the media as part of a transparency framework, through a yearly plan that guarantees the closing of ties with local and national media and correspondents in the country.</b>
<b>DESCRIPTION</b>	We will maintain meetings to close ties with journalists that cover the issues of energy sources, crude oil and social development, with the aim of communicating information on our activities and our presence in Venezuela in a transparent manner.
<b>INDICATOR</b>	<ul style="list-style-type: none"> <li>- Media mapping updated.</li> <li>- Yearly Media Plan document.</li> <li>- Timetable for publications and inserts in media.</li> <li>- Activities carried out to close ties with the media.</li> </ul>
<b>YEAR OF IMPLEMENTATION</b>	2013-2014
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
<b>STATUS</b>	Fulfilled.
<b>CLOSING TEXT</b>	<p>We have updated the Media Mapping.</p> <p>We have prepared the annual Media Plan, which is pending approval at corporate level.</p> <p>We have created a timeline of publications and media spots for 2013 and 2014.</p> <p>In September 2014, we approached the print media outlets of Monagas in connection with the special Latin American Film Festival celebration.</p>

## Program 2

### Human Rights

ACTION	<b>Encourage the hiring of disabled people in Repsol's Business Unit in Venezuela.</b>
DESCRIPTION	We will develop practices that guarantee the insertion of disabled people into the workforce.
INDICATOR	Number of disabled people hired vs. active workforce personnel.
YEAR OF IMPLEMENTATION	2013-2014
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
STATUS	Fulfilled.
CLOSING TEXT	The hiring of differently-abled individuals at the Company is an ongoing and fluid process, given that it is linked to growth in the workforce at the unit. At the end of 2014, 12 differently-abled people were on staff. This figure represents 5% of total BU personnel, and brings us in line with the provisions of the local law on disabled persons. We continually work to bring in differently-abled people as part of the organization.

<b>ACTION</b>	<b>Train security personnel contracted by Repsol in Venezuela on human rights.</b>
<b>DESCRIPTION</b>	We will update the annual training programme for contracted security personnel, to address themes related with Human Rights and we will establish a control system for the carrying out of this programme.
<b>INDICATOR</b>	<ul style="list-style-type: none"> <li>- List and number of courses given.</li> <li>- Percentage of security personnel trained or revalidated.</li> </ul>
<b>YEAR OF IMPLEMENTATION</b>	2013
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
<b>STATUS</b>	Fulfilled.
<b>CLOSING TEXT</b>	We have created a security talk on human rights, aimed at security operators. We have held two such talks, one in 2013 and one in the first quarter of 2014.

## Program 3

### Labor practices

<b>ACTION</b>	<b>Adapt the organisational structure of the Quiriquire Gas company (QQ GAS) to the new labour requirements of the Labour and Workers Law (LOTTT).</b>
<b>DESCRIPTION</b>	Adapt the organisational structure of the Quiriquire Gas company (QQ GAS) to the new labour requirements of the Labour and Workers Law (LOTTT).
<b>INDICATOR</b>	Percentage of workers notified of the substitution of the employer.
<b>YEAR OF IMPLEMENTATION</b>	2013-2014
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
<b>STATUS</b>	Fulfilled.
<b>CLOSING TEXT</b>	On the following page.

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We have notified 91 workers of the change in employer: May 31, 2013 (100%). We have incorporated 91 QQ Gas workers: June 1, 2013 (100%).

Coverage of vacancies: 5 / 16 vacancies covered.

**CLOSING TEXT**

- 10 vacant positions cannot be covered until PDVSA Gas formally transfers to QQ Gas the operation and maintenance of the compressors installed in the QE-2 Plant, which could occur in 2015 or 2016. Consequently, there are only six effective vacancies to be filled.
- Of these six positions, five have already been filled: People and Organization Analyst, Purchases and Contracts Analyst, Workplace Doctor, External Relations Analyst, and Production Facilities Engineer (Mechanic).
- Document Designer and Controller pending hiring in 2015.
- The vacancy coverage ratio would be  $(6-1)/6 = 83\%$ .

Adaptation of job posts: Completed at December 31, 2014.

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<b>ACTION</b>	<b>Develop and implement development plans for Repsol's personnel in Venezuela.</b>
<b>DESCRIPTION</b>	We will develop and implement, together with the Supervisory Line, the Training and Personal Development Programmes aligned with the professional profile of the collaborator and the needs of the business.
<b>INDICATOR</b>	Percentage of accomplishment of training events vs. planning of these events (Training Plan). Percentage of accomplishment of Mobility Plan (local/international) vs. planning and personnel workforce.
<b>YEAR OF IMPLEMENTATION</b>	2013-2014
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
<b>STATUS</b>	Fulfilled.
<b>CLOSING TEXT</b>	The Venezuela Business Unit Development Plan is a medium- and long-term plan and will, therefore, be progressively implemented over time. This includes both specific training actions (approximately 73.75% compliance with training actions for 2014) and job placements (moves within the company: 100% compliance in the BU for 2014).

<b>ACTION</b>	<b>Foster the culture of safety among Repsol's personnel in Venezuela.</b>
<b>DESCRIPTION</b>	<p>Will continue with the training of personnel of the Central Headquarters and Quiriquire Gas on preventative observations, and we will extend this training to the personnel of Repsol that is assigned to the Non Operated Assets and administrative offices of Caracas, Maturin and Maracaibo. We will initiate this training programme with the operational personnel of the Joint Ventures. This training will be given using Repsol's own resources.</p> <p>We will provide training on the analysis of risks (Hazid and Bow Tie) for the personnel with operational responsibilities in the Central Headquarters, Maracaibo, Maturin and Quiriquire Gas. This training will be given using Repsol's own resources.</p>
<b>INDICATOR</b>	<p>Number of own employees trained on preventative observations.</p> <p>Number of employees of Joint Ventures trained on preventative observations.</p> <p>Number of own employees trained on the analysis of risks.</p>
<b>YEAR OF IMPLEMENTATION</b>	2013
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
<b>STATUS</b>	Fulfilled.
<b>CLOSING TEXT</b>	On the following page.

### 2013

As of December 2013, a total of 73 Repsol employees had received prevention training. In December 2013, to mark the year end, we gave a refresher lecture on preventive safety via videoconference from Puerto La Cruz with Maturín, Caracas and Maracaibo, for a total of 38 attendees in Puerto La Cruz.

We provided skill-building sessions for Petroquiriquire personnel on drill WDI-777: 15 people.

In 2013, we offered an introductory course regarding HAZID and Bow Tie at the central offices, via videoconference with Maturín, Maracaibo and Caracas, with 65 people attending at the central offices.

### CLOSING TEXT

We held a two-day (eight hours per day) seminar on HAZID and Bow Tie at the central offices in 2013. The HAZID workshop gathered 16 people, while 14 participants attended the Bow Tie training, including mixed companies.

In 2013, we held a HAZID and Bow Tie introductory training in Maracaibo over two consecutive eight-hour days, with 11 participants.

In 2013, in Maturín, we held an introductory training on the HAZID and Bow Tie tools on two consecutive eight-hour days, with 15 and 17 participants, respectively.

### 2014

Between our employees and contractors, we trained 57 people on preventative safety, including personnel working on the comprehensive Repsol Venezuela BU new offices project.

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<b>ACTION</b>	<b>Improve the management of safety and environmental risks in the operating activities.</b>
<b>DESCRIPTION</b>	We will carry out a risk analysis of facilities and activities planned for the year 2013, in accordance with Repsol's internal regulations on the Management of Safety and Environmental Risks in Industrial Assets.
<b>INDICATOR</b>	Number of risk analyses carried out according to plan.
<b>YEAR OF IMPLEMENTATION</b>	2013
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
<b>STATUS</b>	Fulfilled.
<b>CLOSING TEXT</b>	<p><b>2013</b></p> <p>In 2013, we updated four Hazard and Operability (HAZOP) studies: QE 2 integral, QE2 to QE1 oil pipeline, QE1 to V-1080 Treatment facility gas pipeline and Flow Separation.</p> <p>We prepared the Hazard Identification (HAZID) for Guaya Eléctrica's drilling activities. Other HAZOP and HAZID analyses included in the VBU Hazards Management Plan were postponed for 2014, given that the problem that affected Quiriquire Gas from mid-2012 to August 2013 prevented these activities from being carried out in time.</p> <p><b>2014</b></p> <p>For 2014, the following Risk Analyses were completed: update of HAZID QE2 and revalidation of 3 HAZOP and 1 ACR for the QE2-Jusepin gas pipeline through a workshop with a specialized company; preparation of HAZID for workover and Bow Tie activities for the QE2 Plant operation.</p>

## Program 4

### The Environment

ACTION	<b>Improve the management of the structural integrity of the pipelines in the Quiriquire Gas operation (QQ GAS).</b>
DESCRIPTION	<p>We will carry out the repair and protection plan of the pipelines in QQ GAS, through the protection of the structural integrity of the pipeline (repair of mechanical anomalies and gullies in the pipeline of 52 km between the QE-2 plant and Jusepin).</p> <p>In the same way, we will proceed with the remediation of the natural areas adjacent to the corridor of the pipelines and we will provide information to the surrounding communities on preventative risks and controls, as a way of guaranteeing the protection of the Environment, biodiversity and the safety of people and property.</p>
INDICATOR	<p>Km of pipelines repaired and protected.</p> <p>Training days for fire prevention and control brigades.</p>
YEAR OF IMPLEMENTATION	2013-2014
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
STATUS	In progress.
CLOSING TEXT	On the following page.

We have made the following progress::

**2013**

As of December 31, 2013: We have inspected the pipeline corridors. We have updated the measurement calculations due to the degree of failures and other particulars. We have requested a purchase requisition for both projects and selected a panel of companies.

**2014**

CLOSING TEXT

On March 15, 2014: We launched the bidding process, which was later abandoned given that none of the companies invited presented an offer.

On August 28, 2014: We began the bidding process, which culminated in the award of the contract to a local company on November 15, 2014.

The pipeline repair works began on January 12, 2015.

The initial completion dates were extended to 2016, given that neither of the two projects could be completed in 2014.

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ACTION	<p><b>Implement a non-hazardous and hazardous waste management programme in Repsol's offices in Venezuela.</b></p>
DESCRIPTION	<p>The Management of Non-hazardous and Hazardous Waste in Administrative Offices contemplates the:</p> <ul style="list-style-type: none"> <li>a) Training of personnel on the management of non-hazardous and hazardous waste.</li> <li>b) Separation of waste: entails the separation of organic waste (domestic) and unorganic waste (plastic cups, napkins, bond paper, etc.).</li> <li>c) Reuse: this practice permits the management of used bond paper and printing cartridges.</li> <li>d) Recycling: Part of the separated unorganic waste (paper), are sent to be recycled by the external waste manager.</li> <li>e) Disposal of hazardous waste (batteries): Through its delivery to an authorised handler for its final and safe disposal.</li> </ul>
INDICATOR	<ul style="list-style-type: none"> <li>a) Number of persons trained.</li> <li>b) Kilogrammes of waste separated.</li> <li>c) Number of cartridges sent for reuse and kilogrammes of papel reused.</li> <li>d) Kilogrammes of paper sent to be recycled.</li> <li>e) Kilogrammes of batteries sent for their final disposal.</li> </ul>
YEAR OF IMPLEMENTATION	2013
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
STATUS	Fulfilled.
CLOSING TEXT	On the following page.

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**CLOSING TEXT**

We have trained 87 people through courses at the central offices, connected via videoconference with Maturín, Maracaibo and Caracas. We provided refresher courses for maintenance personnel.

We have generated 48 cartridges as waste. In April 2013, we sent 61 toner cartridges to a facility for reuse.

We sent 3,730 kg of paper for recycling, through an agreement with a specialized company (Aricer - Reciclaje Oriente).

We have recycled 62% and 92% of all the paper used at the central offices in 2013 and 2014, respectively. The remainder comprises paper used to print official communications or paper that for one reason or another cannot be recycled (grease stains, torn, wax stained or glued). The increase in 2014 is largely due to the "zero-paper offices" initiative on the occasion of the future move to the BVU Norma Business Center (Centro Empresarial Norma, CEN).

We have returned 12 used vehicle batteries to the supplier.

The management and final disposal of hazardous wastes generated by the VBU, which includes batteries, florescent lights and sundry electronic wastes was reprogrammed for 2015.

We have contacted several companies specialized in handling this process, in order to ascertain the scope of their services (Vitambiente and Dau Metal Venezuela). We have completed the preparation of contracting scopes.

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ACTION	<b>Foster a culture of saving, regarding the use of natural resources, among our employees in Repsol's administrative offices in Venezuela.</b>
DESCRIPTION	We will carry out a motivational campaign to reduce water consumption in the administrative offices of the Venezuelan Business Unit (Puerto La Cruz, Caracas, Maturin and Maracaibo), through awareness raising talks and the hanging of stickers in bathrooms and cafeterias.
INDICATOR	Number of persons trained.
YEAR OF IMPLEMENTATION	2013
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
STATUS	Fulfilled.
CLOSING TEXT	<p>We have held courses on saving water and the importance of water as a vital resource in Repsol's activities. A total of eight people attended the course at Quiriquire Gas, while 36 people received training at the central offices, via videoconference with Caracas, Maturín and Maracaibo.</p> <p>We have placed stickers at water use sites (sinks, break room areas) with a message about saving water, in order to raise awareness among office employees.</p> <p>We have emailed information on this process to all personnel.</p>

## Program 5

### Fair operating practices

<b>ACTION</b>	<b>Contribute to increase the adopted social and environmental standards of Repsol's suppliers and contractors in Venezuela.</b>
<b>DESCRIPTION</b>	<p>We will develop and disseminate the ethical and conduct principles for suppliers and contractors.</p> <p>We will analyse and/or revise the General Conditions of Procurement and Contracting in order to request their modification to include the ethical and conduct principles, if necessary.</p>
<b>INDICATOR</b>	<ol style="list-style-type: none"> <li>1. Evidence of the dissemination of the principles.</li> <li>2. Evidence of the new clauses in the General Conditions.</li> </ol>
<b>YEAR OF IMPLEMENTATION</b>	2013
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
<b>STATUS</b>	Fulfilled.
<b>CLOSING TEXT</b>	<p>On February 4, 2014 we distributed the "Implementing Regulation of the Suppliers' Code of Ethics and Conduct" (Code 00-00464NO).</p> <p>We included the "Implementing Regulation of the Suppliers' Code of Ethics and Conduct" (Code 00-00464NO) in purchasing and contracting processes.</p>

ACTION	<b>Develop an accident/environmental incident investigation and information procedure in the Cardon IV gas exploration Non Operated Joint Venture, in which representatives of all the business partners participate.</b>
DESCRIPTION	<p>We will revise the procedures of Cardon IV and will come to an agreement with our business partners on the flow of information regarding environmental accidents.</p> <p>We will request that the Cardon IV Non Operated Joint Venture carries out biannual drills for the communication of accidents.</p>
INDICATOR	Norm and/or procedure published/updated in Cardon IV.
YEAR OF IMPLEMENTATION	2013
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
STATUS	Fulfilled.
CLOSING TEXT	<p>Cardón IV HSE Management Division personnel have met with the corresponding managers to analyze the proposed modification to the procedure for investigating and reporting incidents. The proposal expressly contemplates inviting Cardón IV partners to take part in the committee to investigate those events found to have a high, extreme or urgent risk level after applying the risk matrix. The procedure review has been completed and the procedure will enter into force in April 2015.</p> <p>In this accidents investigating and reporting procedure, criteria have been established for classifying, communicating and investigating accidents and incidents occurring in activities associated with the Cardón IV Project in the Gulf of Venezuela. The aim is to identify the basic causes behind the incidents or accidents, establish the necessary corrective measures, and inform all personnel involved or exposed, so as to avoid repetition of the same or similar incidents.</p> <p>The regulation applies to all events that have given rise or could give rise to an accident, as well as spillages, fires, leaks, explosions and collisions that affect the continuity of the process or activities in the facilities associated with exploration and production carried out by Cardón IV in the Gulf of Venezuela. This procedure excludes occupational or professional illnesses, which are investigated through the Cardón IV Workplace Health and Safety Service, in accordance with prevailing legislation and the provisions of the <i>Instituto Nacional de Prevención, Salud y Seguridad Laborales</i> (INPSASEL) [adjusted to the Venezuelan legal framework].</p>

<b>ACTION</b>	<b>Be transparent in relations with Repsol's suppliers and contractors in Venezuela.</b>
<b>DESCRIPTION</b>	<p>We will carry out appropriate selections of the panel of suppliers, applying equality, impartiality and objectivity criteria in the adjudications.</p> <p>We will maintain a communication or dialogue with suppliers and contractors, in which the company's institutional values are highlighted/reinforced.</p>
<b>INDICATOR</b>	<ul style="list-style-type: none"> <li>- Tenders vs. adjudications involving at least three bidders, being greater than 50%.</li> <li>- Number of meetings held with suppliers and contractors.</li> </ul>
<b>YEAR OF IMPLEMENTATION</b>	2013
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
<b>STATUS</b>	Fulfilled.
<b>CLOSING TEXT</b>	<p>We have maintained a 67% ratio of tenders vs. awards to fewer than three bidders.</p> <p>The Purchases and Contracts Management Area have approved the panels of companies.</p> <p>We have held informational meetings for bidding processes carried out by the Venezuela Business Unit. We have held three informational meetings with contractors.</p> <p>We have held two meetings with the Cámara Petrolera de Venezuela. This includes information requests from companies for pipeline repair tender processes.</p>

<p><b>ACTION</b></p>	<p><b>Incorporate ethical, social and environmental aspects related with Repsol's Corporate Responsibility standard in our relations with our business partners in the Non Operated Joint Venture (Cardon IV).</b></p>
<p><b>DESCRIPTION</b></p>	<p>With our business partners, we will analyse the most important content of our ethical, social and environmental courses of action.</p> <p>We will propose that Cardon IV includes ethical, environmental, and Human Rights aspects in its internal regulations (policies and procedures), in line with Repsol's standards.</p> <p>We will put forward these policies and procedures for approval by Cardon IV's relevant internal bodies (Board of Directors/ Shareholders' Meeting), to ensure its immediate implementation.</p> <p>We will request the divulgation of the results to Cardon IV's personnel.</p>
<p><b>INDICATOR</b></p>	<p>Action Plan presented to the Management of Repsol Venezuela.</p>
<p><b>YEAR OF IMPLEMENTATION</b></p>	<p>2013</p>
<p><b>CLOSING TO THE ACTION AS OF 31/12/2014</b></p>	
<p><b>STATUS</b></p>	<p>Fulfilled.</p>
<p><b>CLOSING TEXT</b></p>	<p>On the following page.</p>

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**CLOSING TEXT**

We have participated in the preparation and drafting of the Cardón IV Code of Ethics and Conduct, verifying that the ethical, environmental and human rights are in line with Repsol standards. This version was approved by all the human rights managers of the partners, together with the General Manager of Cardón IV and the Board of Directors.

In regulations governing the Code of Ethics and Conduct for Cardón IV Employees, we have defined the mandatory ethical values and basic principles guiding ethical business conduct of the persons included in the scope of the regulation, namely:

- Integrity: Act irreproachably at all times, with integrity and honesty. We will promote a strict coherence between corporate practices and our values.
- Transparency: Distribute adequate and reliable information on our management. Information must be accurate and verifiable. Clear communication both internally and externally.
- Responsibility: Assume our responsibilities and act accordingly, using all our capabilities to meet objectives.
- Safety: Provide optimal working conditions in terms of health and safety. We demand a high level of security in processes, facilities and services, and place special focus on protecting employees, contractors, customers and the local environment. We transmit this principle throughout the organization.

The ethical values set out in the regulation are the pillars supporting the commitments Cardón IV has undertaken with its partners, clients, suppliers, employees and society. Cardón IV will encourage compliance with this regulation by distributing it and providing specific training for its employees and through its monitoring and compliance system.

Cardón IV employees may inform their area managers of any non-compliance or breach of the conduct set out in the document. In addition, employees may contact the respective Ethics Commissions set up in the companies of each partner. Cardón IV will not tolerate any type of action being taken against any employee that, in good faith, reports allegations of non-compliance, and will punish, in accordance with prevailing labor laws, any non-compliance or breach that constitutes a labor offense, without prejudice to any other liabilities that may exist.

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ACTION	<b>Develop the model of clause that will incorporate ethical and Human Rights aspects and be applicable to all of Repsol's contracts in Venezuela.</b>
DESCRIPTION	<p>We will hold a roundtable with the managers of Procurement and Contracting and External Relations to agree on a model applicable to Venezuela, taking into consideration the particularities of the country.</p> <p>We will incorporate the clauses into the Works and Services Contracts of the Venezuelan BU.</p>
INDICATOR	Action plan presented to the Management of Repsol Venezuela.
YEAR OF IMPLEMENTATION	2013
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
STATUS	Fulfilled.
CLOSING TEXT	<p>In April 2014, we held a meeting in Madrid with representatives of Repsol's Legal Services in Colombia, Ecuador, Bolivia, Venezuela and Madrid. The meeting entailed a working session to agree on a standard human rights/corporate responsibility clause to be included in all contractor and supplier contracts in Latin America.</p>

<b>ACTION</b>	<b>Raise the awareness of and commit Repsol's contractor companies in Venezuela to the respect of Human Rights.</b>
<b>DESCRIPTION</b>	<p>We will compile an institutional leaflet for our contracting companies, with the aim of raising their awareness of the need to respect Human Rights.</p> <p>Likewise, we will develop a commitment document on the responsibility of respecting Human Rights that will have to be formalised by all of Repsol's contracting companies in Venezuela when entering into its facilities to provide their services.</p>
<b>INDICATOR</b>	List of companies notified.
<b>YEAR OF IMPLEMENTATION</b>	2013
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
<b>STATUS</b>	In progress.
<b>CLOSING TEXT</b>	<p>We have informed security services providers of Repsol's human rights policies. A model human rights clause has been included in the surveillance service contract.</p> <p>On <b>March 24, 2014</b>, clause 34 was included in security contracts, setting out security contractor undertakings in respect of Repsol's human rights policies.</p> <p>In <b>February 2015</b>, a pamphlet was prepared to inform contractors of Repsol's human rights policies.</p> <p><b>During the first quarter of 2013 and the second half of 2014</b>, two informative sessions were held with security personnel regarding Repsol's human rights policies, applicable to employees and persons visiting the central offices. A total of 20 security operators, six controllers and two administrative employees attended the session.</p>

<p><b>ACTION</b></p>	<p><b>Participate in the Technical Revision processes together with our business partners in the Cardon IV gas exploration Non Operated Joint Venture, in order to ensure compliance with safety standards, both international and local, when designing and operating gas pipelines.</b></p>
<p><b>DESCRIPTION</b></p>	<p>We will carry out technical revisions together with our Cardon IV business partners on the design of the gas pipeline and come to an agreement with the project team on the requirements to comply with international standards.</p> <p>We will revise the Maintenance Programme for the gas pipeline to Tierra Firme, ensuring that it takes into account the required operational criteria.</p>
<p><b>INDICATOR</b></p>	<p>Technical Revisions of the Designs and the Maintenance Programme.</p>
<p><b>YEAR OF IMPLEMENTATION</b></p>	<p>2013-2014</p>
<p><b>CLOSING TO THE ACTION AS OF 31/12/2014</b></p>	
<p><b>STATUS</b></p>	<p>Fulfilled.</p>
<p><b>CLOSING TEXT</b></p>	<p>On the following page.</p>

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**CLOSING TEXT**

a) Together with the project partners, we have carried out a workshop to review the finding of the Flow Assurance study performed by a contracted company, in order to take decisions on the pipeline maintenance strategies and facilities requirements, which were set out in the consolidated report on the workshop.

Based on the above, Cardón IV, has been able to review its maintenance approach (prepared in the Project Front-End Engineering and Design –FEED), as well as the corresponding procedures, in order to incorporate the best practices and, in particular, the guidelines for Project partners.

b) We have participated in defining the scope of work contracted from an outside company in order to design a comprehensive management plan for facilities (including a corrosion management plan), with pipelines cited as a critical element.

This included the new scenarios discussed at the workshop held with Project partners, which have been incorporated in the approach to assessing the management of the integrity of assets based on risks and in the preliminary report on the corrosion management plan.

These have served as a basis for making progress in the following:

- The Offshore Facilities Integrity Management Plan
- The Corrosion Management Plan for Equipment on Platforms and Underwater Pipelines (critical equipment)
- The Corrosion Plan (containing an inventory of points to monitor corrosion at production facilities).

In addition, in order to make progress in the preparation of the detailed Inspection Plan for Onshore and Offshore Facilities and the determination of the technical scope of the contract for Integrity and Inspection of facilities to generate the integrity baseline for both onshore and offshore facilities.

c) We have participated in the workshop to review the Facility Reliability, Availability and Maintainability study (RAM analysis), including both onshore and offshore facilities (facilities for processing 300 MMCFD).

In accordance with the above, Cardón IV has pushed forward the Reliability, Availability and Maintainability study for onshore processing facilities for the additional 150 MMCFD.

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CLOSING TEXT

d) Together with the Project partners, we have participated in the technical workshop to review the status of assurance of production operations. The comments arising in the workshop have been incorporated and the necessary corrective measures implemented by Project management.

e) Together with Project partners, we have also participated in the technical Project review workshop, following up on safety observations raised by Cardón IV Operations Management, the most salient being as follows:

- Observations regarding alarms and stoppages in gas pipeline operations
  - Review of the design of PIG launchers and PIG receivers
  - Review of the slugcatcher design
  - Review of the liquids management proposals during pipe cleaning operations
-

<b>ACTION</b>	<b>Carry out the complete implementation and divulgation of the waste management plan of the Joint Venture (JV) Petroquiriquire S.A.</b>
<b>DESCRIPTION</b>	<p>We will carry out the action in line with the environmental measures established in the Natural Resource Allocation Authorisations (NRAA), taking advantage of the opportunities for improvement and covering the breaches detected.</p> <p>Civil works will be carried out to extend and adapt the areas destined by the joint venture Petroquiriquire S.A. for the temporary storage and classification of hazardous waste.</p> <p>The goals of the action consist in correcting the deviations identified, guaranteeing the correct implementation of the waste management plan and carrying out specific training actions to raise awareness of the classification and disposal of hazardous waste generated by the operations of the joint venture Petroquiriquire S.A.</p>
<b>INDICATOR</b>	<p>Number of dissemination actions of the waste management plan carried out in the 2013-2014 period.</p> <p>Number of infrastructure works and improvements in the waste classification areas located in the fields operated by the joint venture in the 2013-2014 period.</p>
<b>YEAR OF IMPLEMENTATION</b>	2013-2014
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
<b>STATUS</b>	Fulfilled.
<b>CLOSING TEXT</b>	On the following page.

CLOSING TEXT

In terms of information sharing, we have held a total of 11 informative sessions covering notification of events, such as oil spills and leaks, application of emergency and contingency plans and the management of hazardous and non-hazardous wastes.

We have distributed the Company's emergency plan in the event of spills, and established a procedure making it possible to monitor and oversee the different stages, including control of the source, containment activities, clean-up, collection and transport of wastes to the waste holding area and treatment until final disposal. These last two aspects are still under way.

We have set up two of the Company's three temporary waste disposal sites. As such, we have avoided leakage into the ground and contamination of water bodies, precluding potentially unfavorable consequences for the mixed company and for third parties.

We have designed and disseminated the "LAS 3R" system, which refers to the Reduce, Reuse, Recycle approach. The system primarily aims to raise awareness among personnel regarding the correct management of wastes, and, additionally, to prevent and minimize the environmental impacts associated with generating wastes and with the Company's operating and administrative activities.

The physical-chemical characterization of ground water has been carried out to verify the effectiveness of actions and to comply with the conditions established in the natural resource authorizations issued by the Ministry of the Environment. In particular, in the Azagua region, which sees regular rainfall, on May 8, 2014, personnel from the FUNINDES-USB Environmental Management Unit collected nine discrete liquid samples in different sectors of the Azagua River, within the operational area of the mixed company Petroquiriquire, S.A., in the State of Monagas. Based on the analysis findings, compliance with article 10 of Decree 883 was verified for all samples.

In accordance with the target set for 2014, favorable results have been achieved in the correction of certain deviations identified previously, such as the early notification of spills both internally within the company and to the relevant public bodies, early response to spills and appropriate management of related wastes. In addition, significant progress has been made in training and raising awareness among company personnel regarding waste management.

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<b>ACTION</b>	<b>Promote rigorous compliance, among our business partners in the Joint Venture Petrocarabobo, with social and environmental standards that are applicable to the area of operations that arises from the Environmental Impact Assessment.</b>
<b>DESCRIPTION</b>	<p>We will carry out the Environmental Impact Assessment to identify the risks and carry out the recommendations that arise, to establish the plan of mitigation actions applicable to the environmental recommendations.</p> <p>Together with the relevant managers, we will determine the action plan of the environmental aspects that come to light in the plan of mitigation actions.</p>
<b>INDICATOR</b>	Reports on the progress made with the action plan.
<b>YEAR OF IMPLEMENTATION</b>	2013-2014
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
<b>STATUS</b>	In progress.
<b>CLOSING TEXT</b>	<p>The preparation of the Environmental Impact Study for the entire Project area has been delayed due to the priority given to approval requests submitted to the Ministry of the Environment concerning the area covered by accelerated early production.</p> <p>We have completed the Environmental Impact Studies for four production platforms, the oil pipeline from the Fluids Processing Center to the Morichal Operating Center and the second stratigraphic well campaign. The comprehensive Environmental Impact Study for the entire area has been postponed.</p>

<b>ACTION</b>	<b>Promote the development of our suppliers and contractors; -in the Quirquire gas operation-, in the technical field and on social and environmental issues.</b>
<b>DESCRIPTION</b>	<p>We will strengthen the management of supply and relations with suppliers and contractors, providing information on good practices.</p> <p>We will establish alliances [Technical Assistance Contracts – TACs] with PDVSA GAS as a supplier of compression services.</p>
<b>INDICATOR</b>	<p>Number of roundtables.</p> <p>Number of TACs.</p>
<b>YEAR OF IMPLEMENTATION</b>	2013-2014
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
<b>STATUS</b>	In progress.
<b>CLOSING TEXT</b>	<p>At December 31, 2014, we have held five meetings to present Technical Assistance Contract (TAC) proposals with representatives from senior management of the Punta de Mata Division, Furrial Division of PDVSA GAS and the Chairman's office of PDVSA GAS. Although the TAC has not been signed with PDVSA due to financial delegation limitations of the latter, QQ Gas has provided all the logistic and operational support required by PDVSA, including provision of parts and services, which is collected subsequently upon presentation of invoices.</p> <p>In 2014, a working session was held with Cámara Petrolera de Venezuela [Monagas Chapter] and its affiliated contractors to present the QQ Gas 2014 Work Plan and, therefore, establish possible commercial relationships with key suppliers.</p>

<b>ACTION</b>	<b>Develop mechanisms that enable the prevention, identification and reporting of cases of bribery in the Cardon IV Non Operated Joint Venture.</b>
<b>DESCRIPTION</b>	We will come to an agreement with our Cardon IV business partners on the inclusion of a specific anti-corruption and bribery policy in the partnerships internal standards (Policies and Procedures).
<b>INDICATOR</b>	Norm and/or procedure published/updated in Cardon IV.
<b>YEAR OF IMPLEMENTATION</b>	2013-2014
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
<b>STATUS</b>	Fulfilled.
<b>CLOSING TEXT</b>	<p>Through the Cardón IV Internal Control Division, we have prepared and delivered the anti-corruption and anti-bribery policy regulation, the money laundering prevention procedure and the policy on conflicts of interest. We also addressed the Whistle-blowing Control and Management procedure. The aim of the anti-corruption policy is to create a systematic framework for controlling and establishing anti-corruption and anti-bribery guidelines and regulations applicable to all fundamental processes within Cardón IV. All company personnel, as well as consultants, contractors, intermediaries and commercial partners, will be informed of and subject to the policy. The policy regulates the following: 1) Prohibition of gifts, expenses and other attentions that could be given or received and that fall outside the context of a corporate courtesy, 2) Political contributions, 3) Donations, in the understanding that all donations must be in line with the Cardón IV donations policy. In addition, sponsorship activities must be approved in accordance with the Cardón IV investments authorization regulation. The money laundering prevention regulation defines the steps to be carried out in respect of possible money laundering activities involving third parties, together with the associated responsibility of the Cardón IV administrative and management areas.</p> <p>The conflict of interest policy aims to identify and manage those situations in which conflicts of interest may arise. It also aims to safeguard the independent criteria and fairness principle of those carrying out sensitive tasks within the company, thereby avoiding that their particular interests could affect the purpose for which company activities are intended.</p>

<p><b>ACTION</b></p>	<p><b>Implement the physical security plan, promoting the carrying out of due diligence among our business partners in order to identify, prevent and address real and potential Human Rights impacts.</b></p>
<p><b>DESCRIPTION</b></p>	<p>We will interact with the Loss Prevention and Control Department (PCP) to ensure that the physical security plan is developed in operational areas, acting with due diligence with regards to Human Rights.</p> <p>We will follow up with the PCP to ensure that the physical security plan is implemented in operations.</p> <p>We will make certain that the operations of CICSA (services company formed of minority business partners, Repsol, ONGC, Petronas and Indoil to provide services to the joint venture) ensures its own physical security, aligned and in accordance with the joint venture's plan.</p>
<p><b>INDICATOR</b></p>	<p>Monthly reports of the joint venture's Sustainable Development Department.</p>
<p><b>YEAR OF IMPLEMENTATION</b></p>	<p>2013-2014</p>
<p><b>CLOSING TO THE ACTION AS OF 31/12/2014</b></p>	
<p><b>STATUS</b></p>	<p>In progress.</p>
<p><b>CLOSING TEXT</b></p>	<p>The Department of Loss Prevention and Control continues to prepare the comprehensive physical security plan, acting with due diligence in human rights issues.</p> <p>We have reached an agreement with the National Guard (Venezuelan Army) to patrol the operations area, particularly to protect PDVSA's assets (drills). Trailers and vehicles have been provided.</p> <p>We have implemented a private security plan with construction contractors.</p> <p>We share an entrance to the operations area with the mixed company PetroMonagas, and they provide security support.</p> <p>In these three initiatives, we have acted with due diligence to identify, prevent and address the real and potential human rights impacts.</p> <p>On September 5, 2014, the physical security plan prepared by CICSA was presented to and approved by the Board of Directors of the mixed company. The Board of Directors resolution was subject to ratification by PDVSA's Loss Prevention and Control Division. The Loss Prevention and Control Division agreed to the plan on March 26, 2015.</p>

<b>ACTION</b>	<b>Request the communication of progress made in the Social Investment activities of the Cardon IV gas exploration Non Operated Joint Venture, in order to know the developments made in the projects contemplated and the effects generated on the communities.</b>
<b>DESCRIPTION</b>	<p>We will request that Cardon IV includes in its procedures, the communication in the Monthly Managerial Meetings of progress made in the social investment projects contemplated in the budget.</p> <p>We will request that Cardon IV makes quarterly communications of the direct and indirect employment generated in the construction phase.</p>
<b>INDICATOR</b>	<p>Progress curves of the Social Investment Projects.</p> <p>Monthly and quarterly reports on the progress made in the projects.</p>
<b>YEAR OF IMPLEMENTATION</b>	2013-2014
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
<b>STATUS</b>	Fulfilled.
<b>CLOSING TEXT</b>	On the following page.

We have prepared the social investment reports associated with Cardón IV for the following projects:

- Renovation and improvement in the Escuela Bolivariana José Antonio Velasco. Villa Marina. Los Taques municipality. Building works completed and building opened on October 5, 2013. 100% completed: Completion of the kitchen/canteen, Construction of one two-story module with eight rooms and bathroom facilities, Renovation of the existing rooms module, Construction of sidewalks and courtyard, Renovation and incorporation of the sports ground, Construction of a perimeter fence (sports ground).
- Electricity supply for the community of Punta Macolla and surrounding areas. Jadacaquiva Parrish, Falcón municipality, Falcón State. Hybrid system, 100% progress. Surplus of VEF 957,171.00. The RFQ-SER-13-RE-384 – Casa de Labores Pesqueras (Fishing Equipment Workshop) and Punta Macolla school enlargement bidding process was launched. The first informative meeting has been held. A reconnaissance visit to the area was made with participating contractors.
- Construction and outfitting of the Casa de Labores Pesqueras (Fishing Equipment Workshop), Punta Macolla, Jadacaquiva Parrish, Falcón municipality, Falcón State. Scope: Engineering, procurement, construction and equipment in the Casa de Labores Pesqueras. The company carrying out the project has been selected and the contract has been signed.
- Enlargement and improvements in the Liceo Bolivariano El Cardón. Carirubana municipality. Falcón State. Construction of one two-classroom module with bathroom facilities. Construction of an administrative module, kitchen/canteen and laboratory module. 13% completed. Government authorities in the process of contracting phase I, topography survey of the area, agreement with Falcón State government (phase II) signed on Friday, October 4, 2013.
- Projects to promote and encourage support for the fishing sector. Currently being defined in working meetings with the fishing community. A meeting has been held with INSOPESCA Falcón to consider various potential social investment projects in the Perla field area of influence.
- Consolidation of the operation of the fish storage facility.

#### CLOSING TEXT

<b>ACTION</b>	<b>Recommend to our business partners who are operators in the Joint Venture Petrocarabobo the need of establishing a formal and continuous dialogue process with the communities affected by joint operations.</b>
<b>DESCRIPTION</b>	<p>Together with the Sustainable Development Department of the operating company, we wil evaluate the studies for the identification of communities in the area of development.</p> <p>We will hold dialogues with the communities to establish specific plans in certain areas most in need, inserted in the joint venture's sustainable development plan.</p> <p>We will evaluate, with the Sustainable Development Department, the needs of the communities that could be covered by the actions of the contractors of the projects in the joint venture.</p> <p>We will evaluate the possibility of providing assistance for nearby communities in accordance with the plans of the joint venture.</p>
<b>INDICATOR</b>	Monthly reports of the joint venture's Sustainability Development Department.
<b>YEAR OF IMPLEMENTATION</b>	2013-2015
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
<b>STATUS</b>	In progress.
<b>CLOSING TEXT</b>	<p>We have carried out the identification and mapping of the communities in the Project area and its areas of influence.</p> <p>We have set up meetings with representatives of the local governments of the communities to determine their most pressing needs.</p> <p>We have drilled water wells, repaired access roads used by the communities which our contractors left in a poor condition, and made desks and benches for local schools with offcuts of felled pine trees.</p> <p>The mixed company provides support for supervision of the construction of 40 homes under the Housing Mission plan, benefiting the nine communities in the region. In 2014, 11 homes were constructed in four communities.</p>

## Program 6

### Community involvement and development

ACTION	<b>Encourage the development of national companies.</b>
DESCRIPTION	<p>We will analyse the situation of the country in the context of services and the supply of materials.</p> <p>We will maximise the incorporation of national and/or regional suppliers and contractors to the panel of suppliers in bidding processes.</p> <p>We will prepare the Plan on the basis of the Annual Adjudications Plan.</p>
INDICATOR	Evidence of incorporation through KPIs.
YEAR OF IMPLEMENTATION	2013
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
STATUS	Fulfilled.
CLOSING TEXT	<p>We have drafted the Purchasing Plan for Repsol Venezuela and Quiriquire Gas.</p> <p>We have identified tenders actions to promote the participation of suppliers and contractors in 2014 Purchasing and Contracting Plan.</p>

ACTION	<b>Promote research and development in academic centres of the area of influence of our Quiriquire Gas operations.</b>
DESCRIPTION	We will disseminate practices and foster the building up of knowledge in local universities, through talks, guided visits to operations for students of courses in oil and gas, and the divulgation of experiences and good practices in the gas industry.
INDICATOR	<ul style="list-style-type: none"> <li>- N° of talks.</li> <li>- N° of participants.</li> <li>- N° of guided visits to operations.</li> </ul>
YEAR OF IMPLEMENTATION	2013-2014
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
STATUS	In progress.
CLOSING TEXT	<p>We have designed three lectures: environmental awareness, energy efficiency, and safe working practices in the oil industry.</p> <p>One guided visit to the QE2 plant was held in October 2014, with 21 students from the Universidad de Oriente's School of Applied Sciences attending. These students were in their last semester of Petroleum Engineering.</p> <p>Given that university classes have been suspended nationwide, the lectures and other guided visits have been postponed until 2015.</p>

ACTION	<p><b>Contribute to the creation of local jobs through the participation of micro-businesses, cooperatives and associations in the execution of social investment projects in the area of our Quirquire gas operation.</b></p>
DESCRIPTION	<p>We will guarantee the participation of local organisations in the bidding and contracting processes for the services that are necessary to complete the plans for social investment in communities.</p>
INDICATOR	<ul style="list-style-type: none"> <li>- Survey of cooperatives, micro-businesses and associations of the communities surrounding operations.</li> <li>- Procedure that regulates the participation of local organisations in carrying out community infrastructure building projects.</li> <li>- Presentation and list of participants in the bidding processes.</li> <li>- Contracts of adjudicated projects.</li> <li>- Number of jobs created.</li> </ul>
YEAR OF IMPLEMENTATION	<p>2013-2014</p>
<p><b>CLOSING TO THE ACTION AS OF 31/12/2014</b></p>	
STATUS	<p>Fulfilled.</p>
CLOSING TEXT	<p>We have a census of active cooperatives in nearby communities.</p> <p>We have designed a procedure to allow local organizations to participate in the execution of social investment projects.</p> <p>A total of 21 local cooperatives participated in the 2013 and 2014 tenders processes.</p> <p>Between 2013 and 2014, nine contracts were awarded and carried out.</p> <p>A total of 62 temporary jobs were created in 2013 and 2014.</p>

ACTION	<b>Contribute to the education and culture of the communities present in the area of influence of our operations, through the improvement of school infrastructure, the incorporation of cutting edge technology and activities that foster art and culture in the area of our Quiriquire Gas operation.</b>
DESCRIPTION	We will develop projects for social investment in communities that improve educational infrastructure, incorporate new technologies that promote learning, and foster the enjoyment of art and culture.
INDICATOR	<ul style="list-style-type: none"> <li>- Project formulated.</li> <li>- Adjudication contract of the building project or service, or agreement signed.</li> <li>- Project executed.</li> <li>- Number of direct and indirect beneficiaries.</li> <li>- Training activities imparted.</li> </ul>
YEAR OF IMPLEMENTATION	2013-2014
<b>CLOSING TO THE ACTION AS OF 31/12/2014</b>	
STATUS	Fulfilled.
CLOSING TEXT	<ul style="list-style-type: none"> <li>- We have formulated nine projects.</li> <li>- We have awarded and signed nine contracts.</li> <li>- We have carried out nine projects.</li> <li>- Number of beneficiaries: direct 3,631 / indirect 11,154</li> <li>- Training activities held: In the Digital Interactive Whiteboards project, teachers received training on how to use the whiteboards. Project completed.</li> <li>- Cultural and sporting activities: intensive workshop to learn how to use audiovisual equipment and film projectors, for personnel at the Quiriquire Casa de la Cultura [Culture House].</li> </ul>

ACTION	<p><b>Improve the health of the inhabitants of the communities present in the area of influence of our operations, through the development of medical activity days and the renovation of clinics and hospitals in the area of our Quiriquire Gas operation.</b></p>
DESCRIPTION	<p>We will develop projects that directly improve health infrastructures and their equipment in communities, as well as medical-dental activity days in alliance with public, private, NGO and/or community entities.</p>
INDICATOR	<ul style="list-style-type: none"> <li>- Project formulated.</li> <li>- Projects executed.</li> <li>- Projects executed as part of an inter-institutional alliance.</li> <li>- Adjudication contract of the building project or service signed.</li> <li>- Workshops carried out.</li> <li>- Number of direct and indirect beneficiaries.</li> </ul>
YEAR OF IMPLEMENTATION	<p>2013-2014</p>
<p><b>CLOSING TO THE ACTION AS OF 31/12/2014</b></p>	
STATUS	<p>Fulfilled.</p>
CLOSING TEXT	<ul style="list-style-type: none"> <li>- We have formulated five projects.</li> <li>- We have carried out five projects.</li> <li>- One project has been carried out through an inter-institutional alliance: Reproductive and Sexual Health, in partnership with the Regional Health Department.</li> <li>- Three health fairs have been held in two communities near the operating areas, in partnership with public service bodies from the Punceres City Hall and the Regional Health Department.</li> <li>- Number of beneficiaries: direct 1,878 / indirect 5,321.</li> </ul>

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