



Repsol service stations in Spain become new Amazon return points

- Repsol and Amazon are partnering to **offer customers the option of returning items conveniently and easily throughout the service station network in Spain.**
- **More than 700 Repsol service stations already offer the “no labels, no boxes” return service for Amazon customers, with more to come.**

After successfully completing a pilot test, Repsol and Amazon have launched a new service for customers to return items at the service stations that the multi-energy company has in Spain. As of today, Repsol already has more than 700 stations that offer customers the possibility of returning items bought through Amazon. In the coming months, the service will be expanded throughout the Repsol network.

This Amazon returns service, which uses the infrastructure of the service stations, is a pioneering service in Europe. It is an additional service to the collection of packages at the Amazon Lockers that Repsol already has installed in most locations. With this new service, both companies make the shopping experience more convenient for customers, taking advantage of the easy access and extended opening hours of Repsol service stations.

For Jorge Escuin, Repsol's Director of Strategy and Business Development for Mobility, “this new Amazon returns service allows us to continue expanding the reasons why customers visit us. It also reinforces the positioning of our service stations as strategic points for citizens in their daily lives.”

The process for using this service is very simple: Amazon customers who decide to return their eligible purchases must access their orders on the amazon.es app or website, select the Repsol station option as the return point, and they will automatically obtain a QR code both in their email and in the app, which they will have to present to the station employees.

Likewise, Amazon customers will not have to pack the product or attach labels, they will only have to take it to the station in its original condition with the manufacturer's packaging, as well as any parts, accessories, or manuals that may be included. In addition, thanks to Repsol's extensive network of stations, it will be possible to cover areas far from urban centers and towns, which will facilitate returns for all citizens.

Repsol continues to evolve and transform the business model at its service stations, providing the best and most complete offer of energy for mobility and all the services that bring value to customers, through innovative alliances with leading partners in their respective sectors.

The new returns service offers great value for Amazon customers, making it convenient and easy to return their purchases without the need to add boxes or print labels, and they will be able to find this option at more than 700 Repsol service stations throughout Spain.

For more information:

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